Date

| Image A stock photo, a cartoon, a drawing - whatever helps you visualise your persona. | Background Job, Career Path, Education, Family. | Goals What are they trying to achieve?. | How can we help? How can we resolve this persona's challenges and overcome their objections? How can we build trust? What channels will we use? | Common Objections Why won't they buy our product/service?. |
|--|--|---|--|--|
| Demographics Gender, Age, Income, Iocation, etc. | Behaviours Communication preferences, demeanour, social platform usage, trusted brands | Challenges What are they trying to overcome?. | | Marketing Messages How do we describe our product/solution? What channels do they use?. |

